

Pixxy FAQ

Installation and User Guide



Overview

Pixxy FAQ (frequently asked questions) is very simple and free magento extension which can be used in Magento Community Edition for quick creating a page with frequently asked questions. The ease of use is the main feature of this lightweight extension.

Requirements

This extension requires Magento Community Edition installed on your hosting server, minimal version 1.7.0.2. It is tested and working by date on version 1.9.1.0

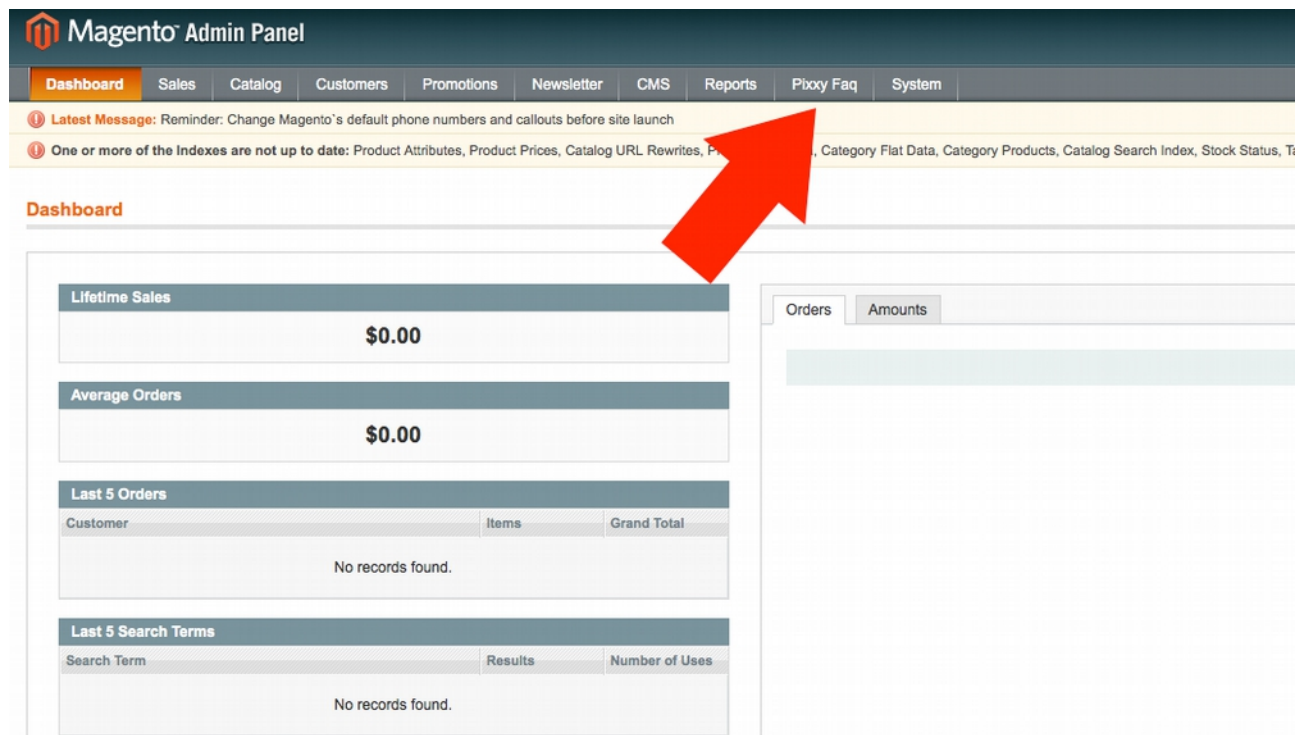
Installation

The installation process consists of extracting the plug in files from the zip archive somewhere on your local hard drive or web, and copying them into the root folder of your Magento website.

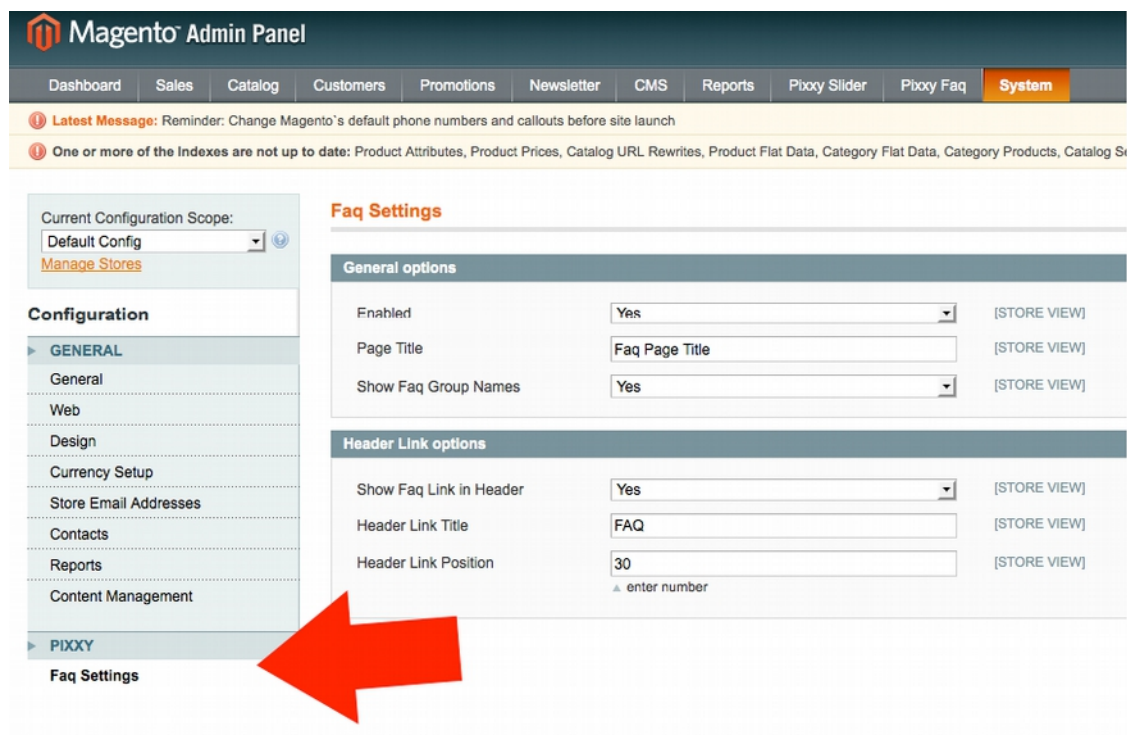
By default, Pixxy Slider will be installed in your default package and theme (default/default). If you are using the custom package and/or theme on your Magento website, you will have to copy the Slider files to the appropriate folders in your package / them folder structure.

Usage

Once you copy the files, new menu items will show up in your Magento back-end administration:



and in configuration page:



Questions and answers are divided into question groups. First, you need to set your first group of questions:

The screenshot shows the 'New Faq Group' form. At the top right are buttons for 'Back', 'Reset', and 'Save'. The form is titled 'Faq Group Information' and contains the following fields:

- Enabled:** A dropdown menu with 'Yes' selected.
- Faq Group Name *:** A text input field containing 'Shipping Questions'.
- Visible on *:** A multi-select dropdown menu. The selected options are 'All Store Views', 'Main Website', 'Main Website Store', and 'Default Store View'.
- Sort Order:** A text input field containing '1'.

Here you can set as much questions groups as you need.

Note: If you will have only one group of questions (ie, you won't separate questions into groups), in the settings page please set "Show Faq Group Names" to No.

When you have group set, next you can create questions and answers:

The screenshot shows the 'New Faq' form. At the top right are buttons for 'Back', 'Reset', and 'Save'. The form is titled 'Faq Information' and contains the following fields:

- Enabled:** A dropdown menu with 'Yes' selected.
- Select Group *:** A dropdown menu with 'Shipping and Handling' selected.
- Question *:** A text input field containing 'What is the usual handling time for the items I shop during the weekend?'.
- Answer *:** A text input field containing 'We do not ship items which are ordered during the weekend before the first working day, Monday.'.
- Sort Order:** An empty text input field.

There is no any limitation in number of question groups, and questions.

You can check your work if you navigate to *your-website-url/faq/*. This means that, if you do not already have, you will need to create a link in menu which will lead to FAQ page, with url *"/faq/*".

Settings

In the System -> Configuration menu, you can find Pixxy FAQ settings page. Here are several options for configuring your FAQ extensions look and functionality:

Enabled – Default is set to Yes, and with changing this option you can quickly turn off and on this extension.

Note: If you disable FAQ extension here, and don't remove FAQ link from your menus, user will have bad experience in coming up to 404 error page.

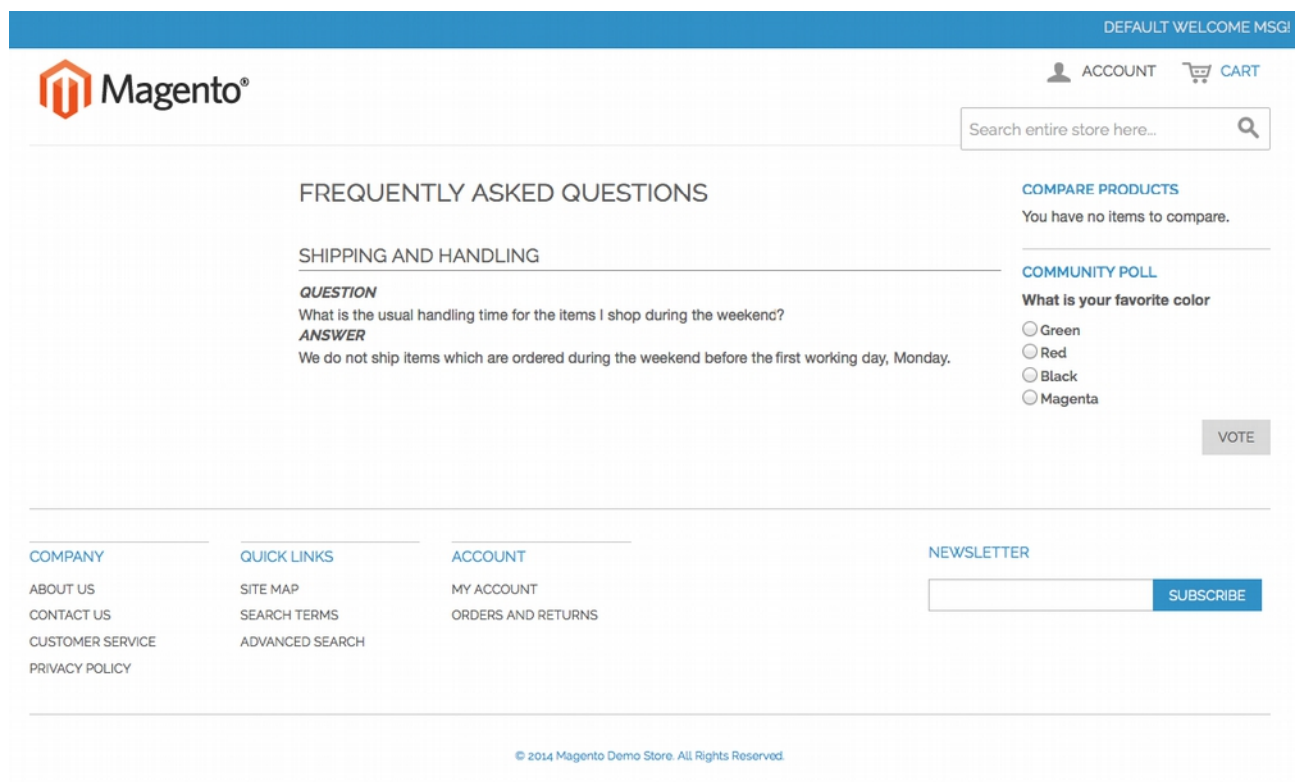
Page Title – Here you easily set title of your FAQ page.

Show Group FAQ Names – Here you can disable showing FAQ group names. As mentioned before, this option can be useful if you do not have more than one question group.

Header Link Title – Here you set name for the FAQ page.

Header Link Position – This number sets the position of FAQ link in your menu(s).

If all went fine, properly set extension with some content will look like this:



The screenshot displays a Magento 2 storefront. At the top, a blue header bar contains the text "DEFAULT WELCOME MSG!". Below this, the Magento logo is on the left, and "ACCOUNT" and "CART" links are on the right. A search bar is positioned in the top right corner. The main content area features a section titled "FREQUENTLY ASKED QUESTIONS". Under this title, there is a subsection "SHIPPING AND HANDLING". It contains a "QUESTION" about weekend handling time and an "ANSWER" stating that items are not shipped on weekends. To the right of the FAQ section, there are two widgets: "COMPARE PRODUCTS" (showing no items to compare) and "COMMUNITY POLL" (asking for a favorite color with radio button options: Green, Red, Black, and Magenta, and a "VOTE" button). The footer area is divided into four columns: "COMPANY" (with links like ABOUT US, CONTACT US, etc.), "QUICK LINKS" (with links like SITE MAP, SEARCH TERMS, etc.), "ACCOUNT" (with links like MY ACCOUNT, ORDERS AND RETURNS), and "NEWSLETTER" (with a text input field and a "SUBSCRIBE" button). The footer also includes a copyright notice: "© 2014 Magento Demo Store. All Rights Reserved."

Further design, look and UI changes are possible via custom CSS styling of the elements.

Many thanks for downloading our extension, we hope you will have a lot of fun with setting it up and working!

Licence

Pixxy FAQ is free for personal and commercial use.